

Zipline / Canopy Tours

As part of our commitment to advancing sustainable tourism, we encourage our tourism partners to improve their sustainability performance by providing them with the guidance below.

- ✓ Ensure applicable legal **permits & permission** to access the activity area are in place
- ✓ Ensure **insurance** is in place for participants and team
- ✓ Identify **health & safety risks**, implement management systems, and provide appropriate safety equipment
- ✓ Verify that **course construction** was undertaken and approved by suitably qualified parties
- ✓ Confirm that suitably qualified parties designed, manufactured, and installed **safety equipment & systems**, and that they conduct regular independent safety inspections
- ✓ **Monitor** course and safety equipment / systems according to manufacturer's specifications
- ✓ Ensure there are enough team members available in case of **emergency**
- ✓ Inspect course and activity **area conditions** (including weather) in advance & during the activity
- ✓ Be familiar with activity area and ensure that **navigation and communication** tools are in good working order
- ✓ Maximise local **economic benefits** through employment and purchasing
- ✓ Avoid single use & disposable items, provide adequate **waste** collection facilities for safe disposal (or pack out what you take in), and pick up any rubbish found along the way
- ✓ Use **eco-friendly products**, e.g., cleaning products
- ✓ Be **waterwise** and take pro-active measures to use water sparingly
- ✓ Minimise **energy** used in the activity as part of a climate action strategy
- ✓ Provide **information in advance** about your sustainability actions, activity accessibility, what to expect, and what to bring with
- ✓ **Screen participants** ahead of time to make sure that the activity is well suited to their fitness & level of ability
- ✓ Manage **group size** to minimise impacts on people & planet, and ensure safe guide : participant ratio
- ✓ Obtain written confirmation, e.g., via **indemnity**, that participants are aware of activity risks
- ✓ **Brief participants** before the activity begins about do's and don'ts, what to expect, how to safely navigate the course, hazards to be aware of, group pace and communication, logistics, not disturbing / removing flora and fauna, rubbish collection and disposal, and 'bush toilet' etiquette
- ✓ Assess participant's **understanding** of safe course navigation instructions
- ✓ Ensure a **top rope belay** system is in place and that participants are always secured at height
- ✓ **Manage participant** take off, travel, and dismount effectively, and spotting when necessary
- ✓ **Share information** about local nature & culture (verbally & via interpretive boards), as well as social development / conservation projects that participants may want to support
- ✓ Show **respect** for the land, waterways, wildlife, and other activity area users
- ✓ Damage to tree canopy and other natural features from **platforms / structure** is minimised
- ✓ Course layout blends into **natural surroundings**
- ✓ Repair and compensate for any **damage** caused to the activity area
- ✓ Participate in conserving activity area **integrity**; notify authorities of concerns and participate in rehabilitation projects